

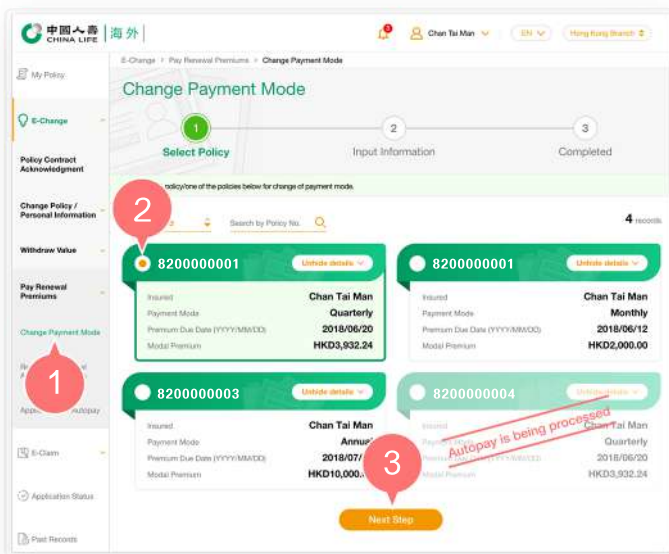
Application for Renewal Premium Payment Related

Quick and Time-saving!

Self Service Change Payment Mode

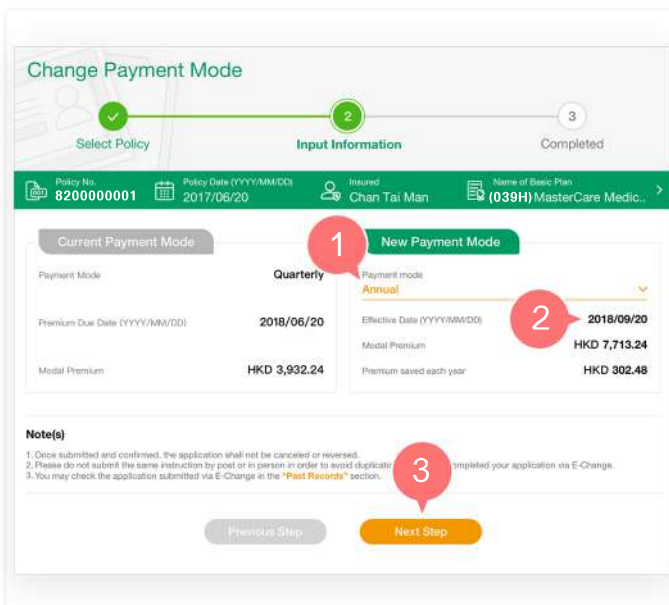
Please scan the QR code to login Individual Customer Portal
cs.chinalife.com.hk

Step 1 Select Policy



1. After logging into the Individual Customer Portal, select "E-Change" from the main manual. Then, select "Change Payment Mode" from "Pay Renewal Premiums".
2. Select one of the policies by clicking the round button.
3. Click "Next Step" to Step 2.

Step 2 Input and Confirm Information



1. Scroll down the list in the "New Payment Mode" section to select new payment mode, including annual, semi-annual, quarterly or monthly.
2. The system will, based on the new payment mode you have selected, automatically inform you of the effective date of the new payment mode and the modal premium.
3. Click "Next Step".

Declaration

I/We hereby request the above change(s) be effected and declare that all statement, information and particulars given herein are accurate, true and complete and are given to the best of my/our knowledge and belief and no material information has been withheld in relation to this request. I/We agree that such change(s) or service(s) will not take effect unless all of the following conditions are met and approved by the Company.

- All required payment and complete supporting documents have been submitted to the Company.
- The request is accepted and approved by the Company during the lifetime and continued insurability of the Insured.
- The information and statement made in this request and in other documents as required by the Company shall form the basis for this policy alteration request and form a part of the policy(ies) unless otherwise specified.
- I/We provide valid documentation proofs (such as identity document and address proof) of the Insured and myself/ourselves, the ultimate beneficial owner of the policy (if any) and my/ourself/signatory(ies) (if applicable) pursuant to the Anti-Money Laundering and Counter-Terrorist Financing Measures of the Company for the Company to conduct due diligence on myself/ourselves, the ultimate beneficial owner of the policy (if any) and my/ourself/signatory(ies) (if applicable) pursuant to the Anti-Money Laundering and Counter-Terrorist Financing Measures of the Company.

Disagree Agree

Are you sure you want to update the following information

New Payment Mode

Payment Mode	Annual
Effective Date (YYYY/MM/DD)	2018/09/20
Modal Premium	HKD 7,713.24

Return to Change Confirm Submission

- After reading the Terms and Conditions, click "Agree" to continue.
- Preview the page and verify whether the information entered is correct.
- If the updated payment mode is correct, click "Confirm Submission".
- If you need to change the payment mode, click "Return to Change".

Step 3 Completed

My Policy

E-Change > Pay Renewal Premiums > Change Payment Mode

Change Payment Mode

Application completed

You may check the application status in "Past Records".

Reference No. << WEB2018123456789 >>

Return to My Policy

Application Status Past Records

- You have successfully completed the application procedures.
- Click "Return to My Policy" to return to homepage, or
- You may check application progress in

- Review all policy information at one go
- Submit E-Claim instantly
- Check application status anytime
- Change policy information instantly
- View various types of E-Notice
- Receive instant important messages